



CHIEF FINANCIAL OFFICER
JEFF ATWATER
STATE OF FLORIDA

SUPPLEMENT TO SUMMARY REPORT

CASE # 14-216

SUBJECT: Interview of O [REDACTED] V [REDACTED]

DATE: February 5, 2014

REPORTING DETECTIVE: ROBBINS

On February 5, 2014, at 1035, Detective Murphy and Detective Robbins interviewed V [REDACTED] at the Dunkin Donuts at 719 Atlantic Blvd, Atlantic Beach, FL 32233. TAMMY WILSON was also present.

V [REDACTED] said that when she received her Explanation of Benefits (EOB) from her insurance company, Nationwide Insurance, she noticed that Nationwide was billed for more treatments than which she received.

V [REDACTED] said she was involved in an automobile accident on January 11, 2013.

V [REDACTED] said she was initially receiving chiropractic treatment by DR. RICHARD BLOOM. This treatment started in January 2013 and continued with BLOOM until July 2013.

V [REDACTED] said BLOOM started working out of the office of DR. STEVEN RHODES of Ocean View Health at 320 1st N. Suite 709, Jacksonville Beach, FL 32250.

V [REDACTED] said her first visit to the new location with BLOOM was around July 1-2, 2013. She said this was on a Tuesday and she received a massage only. V [REDACTED] said that Ocean View Health is open for chiropractic visits Monday, Wednesday and Friday, Massage on Thursdays and pain management on Thursdays.

V [REDACTED] said some of the staff at Ocean View during this time was as follows:

- 1.) MELISSA "MISSY" ROSS – LMT
- 2.) JESSICA "JESSIE" MOSELY – FRONT DESK/APPOINTMENTS
- 3.) STEVEN RHODES – DC

FLORIDA DEPARTMENT OF FINANCIAL SERVICES

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4.) TAMMY WILSON – FRONT DESK

V ██████ said RHODES eventually took over her treatment.

V ██████ said she was treating three (3) times per week on Monday, Wednesday and Friday from July 2013 until January 2014.

V ██████ said the treatment usually consisted of manual adjustment by RHODES, electrical stimulation, ultra sound therapy and massage.

V ██████ said that RHODES called V ██████ his “drive thru patient”, meaning that she only wanted basic treatments and the occasional massage.

V ██████ said that she did not have a lot of time to spend at the office at times.

V ██████ said in September and October 2013 she would only receive a massage once per week. She said she did not receive any massage in November 2013. She received one (1) massage just before Christmas in 2013.

V ██████ said the massage just before Christmas was by a female named “CINDY”. CINDY was filling in for MISSY while she was on vacation. CINDY was described as a Hispanic female in her 40’s, heavy set and originally from Texas.

V ██████ believed that CINDY had been in Jacksonville for the past 20 years.

V ██████ also believed that CINDY was involved with Marijuana because she spoke of Marijuana and making “special” brownies.

V ██████ said she believes CINDY has worked for RHODES off and on for six (6) years. She said CINDY may possibly have prior arrests. She also said CINDY’S daughter BRANDI helps out in the office occasionally.

V ██████ said she also received treatment on the roller massage table. She did this treatment for four (4) months for a total of five (5) times.

V ██████ said when she would first arrive, but before any treatment would begin, she had to sign two treatment forms. One was for the Doctor and the other was for the massage therapist.

V ██████ recalled that she only signed one paper for visits in October.

V ██████ believes that JESSIE left Ocean View Health sometime in October.

V ██████ when she received all treatment it lasted around an hour and a half. If she received only a manual adjustment and electrical stimulation it would only take around forty five minutes to an hour.

V ██████ said RHODES’ sister also works at the office. RHODES’ sister is SHARON RHODES WEAVER.

V ██████ said she treated three (3) or four (4) times in January 2014.

V ██████████ said that she told TAMMY, MISSY and JESSIE about the issues with her EOB's

V ██████████ said that Ocean View Health was closed for about three weeks during the December holidays.

V ██████████ said RHODES billed for treatment for \$56,000.00. V ██████████ said first mentioned the suspicious billing to WILSON and others in the office.

V ██████████ said MISSY told her if you sign the form for a massage but leave without having the massage she rips the form up before throwing it in the trash. She said this was so the form could not be retrieved and submitted for billing.

V ██████████ said from September 2013 – January 2014 she received seven (7) to ten (10) massages, three (3) ultra sound therapy treatments and five (5) roller massage table treatments. She was billed for more treatment than she received.

V ██████████ said WILSON brought this to the attention of RHODES and was eventually terminated.

V ██████████ said she emailed RHODES and mailed a letter by certified mail in reference to the suspicious billing. V ██████████ said RHODES wanted to meet with her and he told her he "make me happy".

V ██████████ said she never paid a co-pay.

V ██████████ said there was never any discussion on an impairment rating.

V ██████████ said RHODES is very rude and intimidating. She does not wish to have any contact with him but he continues to call her, send text messages and email her.

V ██████████ is currently represented by Attorney OSSY for the accident she was involved in.

V ██████████ said she is willing to be a witness in this case and she will continue to cooperate.

V ██████████ said that she was diagnosed with herniated disc in the C4 to C5 region of her neck.

V ██████████ said she will provide what emails or text messages she saved.