


AFFIDAVIT OF H C

who first being duly sworn deposes and says as follows:

1. I was a voluntary 2nd time patient of Dr Stephen Rhodes, DC. He did such a great job on me during my first set of visits on another matter that he was my only choice after my car accident. He was successful in treating my back issues such that I was able to avoid suggested back surgery and for that I am very grateful.
2. When I heard that he had been arrested and stopped practicing I was fearful of what would become of me and I stayed away from treatment at other chiropractors because of it. I probably need an adjustment now but am afraid to go to anyone else.
3. I was interviewed by Detectives from the Florida Department of Insurance Fraud. Those Detectives did not explain to me that 2 units of service were actually 23 minutes of services provided even though they had to have known it. Once that was explained to me, I can state clearly that I always received 2 units of Manual Therapy while attending Ocean View. I have also been made aware that Missy Ross testified under oath that she always performed 2 units of Manual Therapy on me, so any billing issues by anyone about that evaporated.
4. I was also not told by those Detectives that manual therapy was what I was billed for, not Massage, nor that this Manual Therapy could be performed by anyone in the office when under the supervision of Dr Rhodes, who had all the proper licenses to allow this.
5. The Detectives wrote in their notes that Missy Ross performed only 1 unit of manual therapy during each visit. That is untrue and not what I said to them. They did not show me that on many occasions I had received 2 units of Manual therapy but only been billed for 1 unit. Since I assume that they had the billing records from the insurance company, they had to have known that my account had actually been under-billed not over-billed. I don't believe they were honest in how they dealt with me.
6. When shown the actual records I signed, I realized that I was asked to sign for each function in the room where treatment was given as I left the room and not required to sign in advance prior to service. I see from the records that Dr Rhodes actually placed me on the roller bed/traction table several times himself as well as others in the office. So, my statements to the

- (Detectives that I hadn't received that treatment but once or twice was incorrect.) 
7. My own conclusion to this is that the Detectives came into this with an agenda that had nothing to do with insurance fraud by Dr Rhodes but something else. I'm very sorry for what was done to Dr Rhodes and wish him the best as he tries to sort this out. He is a wonderful chiropractor and I miss his treatments.
8. The only billing issue I had at his office was from a male doctor who billed me \$800+ for about 20 minutes of face time and who then had the nerve to send me an invoice for another \$60+ because the insurer wouldn't cover it all. That had nothing to do with billing by Dr Rhodes and Ocean View. The Detectives didn't ask me about any of that.
9. I've known Dr Rhodes for a number of years and never had any issues with his billing. It does not surprise me at all that his office under-billed me for services provided.
10. I have learned that because of the arrest for insurance fraud, my insurer and all the others have ceased payments to Dr Rhodes and thereby caused him unnecessary harm. He is not guilty of any fraud on me and my insurer should pay his invoices. (The fraud is on them, aided by the Detectives.)

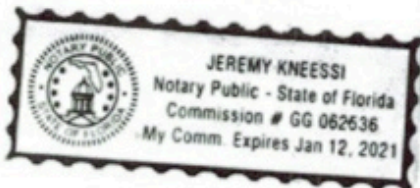
FURTHER YOUR AFFIANT SAYETH NAUGHT.

HC

Affiant

Before me, the undersigned authority, personally appeared Hassan Anthony Cruz who provided FI DL ✓ and verified he is the person who executed the foregoing Affidavit.

Witness my hand and official seal this 21st day of June, 2019.



J Kneessi

Notary Public, State of Florida At Large

My Commission Expires 1/12/2021